

COMMUNITY RELATIONS AND SERVICE

1.6.01 The trainee shall explain the agency's responsibilities to community service.

Reference:

			COMPETENC	Y	How Demonstrated?			How Remediated?	
	INSTRUCTED)	DEMONSTRATED			REMEDIATED			
	Name	Date	Name	Date	Field Perform	Name	Date	Field Perform	
F.T.O.					Role Play Written Test			Role Play Written Test	
Trainee					Verbal Test			Verbal Test	
Commen	its:			301				Case/Report No.:	
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- 1.6.02 The trainee shall identify roles encompassed in the agency's responsibilities to provide community service. Those roles may include:
 - A. Protect life and property
 - B. Maintain order
 - C. Crime prevention
 - D. Public education
 - E. Delivery of service
 - F. Enforcement of law(s)
 - G. Community partnerships, such as:
 - 1. COPS
 - 2. PAL
 - 3. DARE
 - 4. Any other agency-specific programs

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F.T.O.	Name	Date	Name	Date	Field Perform Role Play	Name	Date	Field Perform Role Play
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PROFESSIONAL DEMEANOR AND COMMUNICATIONS

1.6.03 The trainee shall identify the basic principles of a profession and discuss the professional aspects of law enforcement.

Reference:

					How Demonstrated?			How Remediated?		
	INSTRUCTEI)	DEMONSTRAT	ΈD		REMEDIATED				
	Name	Date	Name	Date	Field Perform	Name	Date	Field Perform		
F.T.O.					Role Play			Role Play		
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Trainee				301	Verbal Test			Verbal Test		
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1.6.04 The trainee shall explain the various methods by which citizens evaluate law enforcement agencies and their officers.

Reference:

	INSTRUCTED)	COMPETEN DEMONSTRA		How Demonstrated?	REMEDI	ATED	How Remediated?
	Name	Date	Name	Date	Field Perform	Name	Date	Field Perform
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- 1.6.05 The trainee shall identify verbal factors which could contribute to a negative response from the public, including:
 - A. Profanity
 - B. Derogatory language
 - C. Ethnically offensive terminology

			COMPETENC	Y	How Demonstrated?			How Remediated?		
	INSTRUCTED)	DEMONSTRATED		/	REMEDIATED				
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F.T.O.					Role Play			Role Play		
					Written Test			Written Test		
Trainee					Verbal Test			Verbal Test		
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- 1.6.06 The trainee shall identify non-verbal factors which could contribute to a negative response from the public, including:
 - A. Officious and disrespectful attitude
 - B. Improper use of body language
 - C. Improper cultural response

Reference:

			COMPETENC	ĽΥ	How Demonstrated?			How Remediated?			
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	Name	Date	Name	Date	Field Perform	Name	Date	Field Perform			
F.T.O.				11	Role Play			Role Play			
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Trainee					Verbal Test			Verbal Test			
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1.6.07 The trainee shall discuss why it may be beneficial to explain the reasons for actions taken to inquiring citizens.

Reference:

	INSTRUCTED		COMPETE DEMONSTR		How Demonstrated?	REMEI	DIATED	How Remediated?
	Name	Date	Name	Date	Field Perform	Name	Date	Field Perform
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1.6.08 The trainee shall conduct telephone conversations in a professional manner.

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	Name	Date	Name	Date	Field Perform	Name	Date	Field Perform
F.T.O.				16	Role Play Written Test			Role Play Written Test
Trainee				1/4	Verbal Test			Verbal Test
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- 1.6.09 The trainee shall demonstrate the ability to communicate with any segment of the public in such a way as to enhance police service and community attitudes toward the police. This can be demonstrated through:
 - A. Community contacts
 - B. Business contacts
 - C. Community involvement
 - D. Positive role modeling
 - E. Mentoring

Reference:

					How Demonstrated?		_	How Remediated?			
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CULTURAL DIVERSITY

1.6.10 The trainee shall explain how the culture of the community can have an affect on the community's relationship with his/her agency.

Reference:

			COMPETENC		How Demonstrated?			How Remediated?
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	Name	Date	Name	Date	Field Perform	Name	Date	Field Perform
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1.6.11 The trainee shall identify cultural motivations and biases that may affect professional ethics and the law.

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	Name	Date	Name	Date	Field Perform	Name	Date	Field Perform
F.T.O.					Role Play Written Test			Role Play Written Test
Trainee					Verbal Test			Verbal Test
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1.6.12 The trainee shall assess and explain ways in which he/she can increase the trust of the community he/she serves.

Reference:

			COMPETENC	Y	How Demonstrated?			How Remediated?			
	INSTRUCTED)	DEMONSTRATED			REMEDIATED					
	Name	Date	Name	Date	Field Perform	Name	Date	Field Perform			
F.T.O.					Role Play			Role P lay			
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RACIAL PROFILING

1.6.13 The trainee shall distinguish that effective police work profiles behavior rather than race.

<mark>Reference:</mark>

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	Name	Date	Name	Date	Field Perform	Name	Date	Field Perform
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1.6.14 The trainee shall recognize that 13519.4 PC states, "a law enforcement officer shall not engage in racial profiling," and that it applies to all protected classes including gender and religion.

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	Name	Date	Name	Date	Field Perform	Name	Date	Field Perform			
F.T.O.				CI	Role Play Written Test			Role Play Written Test			
Trainee					Verbal Test			Verbal Test			
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1.6.15 The trainee shall explain the 4th and 14th amendments of the US Constitution and how they define law enforcement activities that pertain to racial profiling.

Reference:

			COMPETENC	Y	How Demonstrated?			How Remediated?		
	INSTRUCTED)	DEMONSTRATED			REMEDIATED				
	Name	Date	Name	Date	Field Perform	Name	Date	Field Perform		
F.T.O.					Role Play			Role Play		
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Trainee					Verbal Test			Verbal Test		
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1.6.16 The trainee shall discuss how the history of the community can have an affect on the community's relationship with his/her agency.

Reference:

		COMPE	TENCY	How Demonstrated?			How Remediated?			
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	Name Da	ite Name	Date	Field Perform	Name	Date	Field Perform			
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1.6.17 The trainee shall be able to summarize and apply the agency's policy regarding racial profiling.

	INSTRUCTED		COMPETENCY DEMONSTRATED		How Demonstrated?	REMEDIATED		How Remediated?		
	Name	Date	Name	Date	Field Perform Role Play	Name	Date	Field Perform Role Play		
F.T.O.		12	0 0	ALV.	Written Test			Written Test		
Trainee		122		1114	Verbal Test			Verbal Test		
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CRIME PREVENTION

1.6.18 The trainee shall demonstrate the knowledge and skills necessary to gain citizen support and participation in the prevention of crime.

Reference:

	INSTRUCTE	D	COMPETENCY DEMONSTRATED		How Demonstrated?	REMEDIA	TED	How Remediated?		
	Name	Date	Name	Date	Field Perform	Name	Date	Field Perform		
F.T.O.					Role Play Written Test			Role Play Written Test		
Trainee				301	Verbal Test			Verbal Test		
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- 1.6.19 The trainee shall give examples of general forms of crime prevention, including:
 - A. Advice concerning mechanical devices (alarms, locks, and target hardening)
 - B. Control of conditions (lighting, access, and architecture)
 - C. Public awareness
 - D. Property identification
 - E. Neighborhood watch programs

Reference:

		12	COMPETENCY	Z	How Demonstrated?	2 7 7 8/		How Remediated?
	INSTRUCTED	80	DEMONSTRATED			REMEDIATED		
	Name	Date	Name	Date	Field Perform	Name	Date	Field Perform
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COMMUNITY/PROBLEM-ORIENTED POLICING

1.6.20 The trainee shall review and explain the agency's concept of community/problem-oriented policing as it relates to community priorities and needs, focusing on specific violations, crimes, or circumstances.

	INSTRUCTED	INSTRUCTED DEMONSTRATED		How Demonstrated?	REMEDIATEI)	How Remediated?			
	Name	Date	Name	Date	Field Perform	Name	Date	Field Perform		
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Trainee					Verbal Test			Verbal Test		
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1.6.21 The trainee shall explain the crime triangle (offender, victim, and location).

Reference:

			COMPETENC	COMPETENCY				How Remediated?		
	INSTRUCTED)	DEMONSTRATED			REMEDIATED				
	Name	Date	Name	Date	Field Perform	Name	Date	Field Perform		
F.T.O.					Role Play			Role Play		
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Trainee					Verbal Test			Verbal Test		
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1.6.22 The trainee shall describe the advantages of working with the community to find solutions to problems related to community safety and quality of life issues.

Reference:

	INSTRUCTED		OMPETENCY MONSTRATED	How Demonstrated?	REMEDIATED		How Remediated?				
	Name Da	ite Name	Date	Field Perform	Name	Date	Field Perform				
F.T.O.		13/	O TOTAL STATE	Role Play Written Test	37		Role Play Written Test				
Trainee		1	13	Verbal Test			Verbal Test				
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1.6.23 The trainee shall demonstrate leadership by becoming a facilitator who assists and motivates the community to develop solutions to their problems.

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	Name	Date	Name	Date	Field Perform	Name	Date	Field Perform
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- 1.6.24 The trainee shall explain the agency's problem-solving model (e.g. SARA) and be able to:
 - A. Learn the service needs and demands in their patrol area.
 - B. Devise ways to manage information gleaned from various community sources.
 - C. Learn how to identify crime and disorder problems and distinguish them from incidents.

- D. Develop plans with citizens to address crime and disorder problems.
- E. Work with citizens to assess the results of their efforts.

			COMPETENC		How Demonstrated?			How Remediated?		
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F.T.O.					Role Play Written Test			Role Play Written Test		
Trainee					Verbal Test			Verbal Test		
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